

HOME CARE PROVIDER SAFETY CHECKLIST

Use this as a guide when speaking to any care provider

CQC and inspection

- ☐ Provider is CQC registered
- ☐ CQC rating is confirmed
- ☐ Inspection date is recent enough to reassure you
- ☐ CQC report has been read by you

Recruitment checks

- ☐ Enhanced DBS completed for carer
- ☐ References checked properly
- ☐ Right to Work checked
- ☐ ID verified
- ☐ Values-led recruitment used

Training and competency

- ☐ Induction completed before first shift
- ☐ Safeguarding training completed and refreshed
- ☐ Moving and handling training competency checked
- ☐ Medication training competency checked
- ☐ Infection control training completed
- ☐ Dementia training completed if needed
- ☐ Mental capacity and consent training completed
- ☐ Ongoing training is in place

High-risk safety checks

Medication support

- ☐ MAR charts or digital logs used
- ☐ Process for changes and refusals explained
- ☐ Errors are recorded and reviewed

Moving and handling

- ☐ Mobility risks are assessed
- ☐ Equipment needs identified early
- ☐ Two-carer support available if required

Supervision and quality monitoring

- ☐ Regular supervision provided
- ☐ Spot checks completed in the home
- ☐ Concerns are escalated quickly
- ☐ Clear leadership oversight exists

Digital reassurance and family visibility

- ☐ Provider uses a digital care app
- ☐ Visits are logged and confirmed digitally
- ☐ Notes written at the time of care
- ☐ Family portal access is available
- ☐ Care Circle or equivalent is offered

Consistency and trust

- ☐ Consistent carers prioritised
- ☐ Safe cover for sickness and holidays
- ☐ Safeguarding process clearly explained
- ☐ Reviews available on trusted platforms

Final confidence check

- ☐ Would I trust this care for someone I love
- ☐ Do I feel reassured by evidence, not promises