

HOME CARE PROVIDER SAFETY CHECKLIST

Use this as a guide when speaking to any care provider

CQC and inspection

- Provider is CQC registered
- CQC rating is confirmed
- Inspection date is recent enough to reassure you
- CQC report has been read by you

Recruitment checks

- Enhanced DBS completed for carer
- References checked properly
- Right to Work checked
- ID verified
- Values-led recruitment used

Training and competency

- Induction completed before first shift
- Safeguarding training completed and refreshed
- Moving and handling training competency checked
- Medication training competency checked
- Infection control training completed
- Dementia training completed if needed
- Mental capacity and consent training completed
- Ongoing training is in place

High-risk safety checks

Medication support

- MAR charts or digital logs used
- Process for changes and refusals explained
- Errors are recorded and reviewed

Moving and handling

- Mobility risks are assessed
- Equipment needs identified early
- Two-carer support available if required

Supervision and quality monitoring

- Regular supervision provided
- Spot checks completed in the home
- Concerns are escalated quickly
- Clear leadership oversight exists

Digital reassurance and family visibility

- Provider uses a digital care app
- Visits are logged and confirmed digitally
- Notes written at the time of care
- Family portal access is available
- Care Circle or equivalent is offered

Consistency and trust

- Consistent carers prioritised
- Safe cover for sickness and holidays
- Safeguarding process clearly explained
- Reviews available on trusted platforms

Final confidence check

- Would I trust this care for someone I love
- Do I feel reassured by evidence, not promises